

## **Dispensing optician (full time or part time)**

Due to an internal reshuffle and continued growth, Cameron Optometry is now looking to welcome a new member to the dispensing team at its friendly, New Town practice.

**Salary:** competitive depending on experience and with numerous additional benefits

**Location:** New Town, Edinburgh, EH3 6SW

**Hours of business:** 8.45am-5.30pm, Monday to Friday. We are open to receiving applications for those looking for either a full or part time role.

### **Key responsibilities**

The practice is recognised across the UK as providing the highest, most comprehensive level of eye care to a wide range of patients. The practice prides itself on its high standards, stunning surroundings, patient-centered approach and expertise in a wide range of areas. Its eyewear boutique, the Frame Room, is home to some of the world's finest, independent designers.

The main role will involve:

- Dispensing glasses in the frame room, offering advice and guidance to patients as they select spectacles from our range. The dispenser will be expected to have an active interest in fashion, trends and styling, coupled with sales expertise.
- The candidate will be able to interpret optical prescriptions written by optometrists and have good knowledge of lens and frame types so they can advise patients accordingly.
- They must also be able to take frame and facial measurements to ensure correct fit and positioning, and be able to make any alterations required to the frames to ensure the perfect fit for patients.
- The practice has a varied mix of patients, including those with low vision and complex eye conditions, so the candidate should also be able to provide advice to patients with unique requirements.
- In addition, the successful candidate will support the optometry team, assisting them in various ways, including supporting the front-of-house team in welcoming patients to the practice.

### **Person specification**

- Professional, confident and flexible, able to juggle various roles
- Exceptional customer service skills and ability to engage with a range of ages and personalities, engendering trust
- Clinically driven with a good understanding of the importance of excellent clinical care
- Positive and personable, working as a supportive member of the team
- Excellent communication skills with the ability to communicate complex clinical advice to patients as directed by optometrists
- Comfortable managing own workload in a busy, high volume practice
- Excellent computer literacy and comfortable with using technology

- Ability to identify customer needs and assist accordingly
- A passion for, and knowledge of, independent eyewear designers.

### **Experience and qualifications**

The applicant must hold the relevant qualifications and training for repairs and dispensing. This might include:

- Dispensing Optician ABDO
- Diploma in Dispensing Optics
- Member of the Association of Dispensing Opticians

The candidate should have at least two years experience in a dispensing role.

### **Benefits**

In addition to a competitive salary, the successful candidate will receive a wide range of generous benefits including staff discount on eye care, glasses and contact lenses; private medical insurance; bonus scheme; above average paid leave levels and opportunities for progression with ongoing training.

**A little bit about the Cameron Optometry team:** We're a fun and supportive team and we enjoy getting together outside work be it for a social get-together, fundraising, or whatever. We also have a number of talented bakers so the office is often cake-filled! We also have an allotment in our back garden for healthier, home-grown delights. Our home is a beautiful townhouse in the New Town and we have a comfy, spacious staff room and kitchen, and it's a great spot for a wander on your breaks, either into Stockbridge or up into town. We have such a mix of personalities in the team, but all have a shared desire to help and care for our patients.

Please take a look through the website and [social media](#) to find out more about the practice. Email your CV and/or questions to [jobs@cameronoptom.com](mailto:jobs@cameronoptom.com)